

Remotor Consulting Group

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Thursday April 30th, 2020
*Planning Through the COVID-19 Crisis:
How are we adapting in these uncertain times?*

Participant Resources

Trends in Remote Work & Public Engagement

The topic of public engagement is too complex to cover in a 10 minute talk or a two page handout. The exact solution you choose will depend on the type of engagement session you are looking to run, whether you want public comment via live video or Q&A, and other questions around the host controls your meeting requires.]

Here are some resources from various planning groups around the country:

- [Virtual Public Engagement Guide: Resources for Local Governments](#)
Prepared by the Atlanta Regional Commission
- [Webinar: Conducting Virtual Municipal and Public Meetings: Tools and Techniques](#)
By Alpharetta and Brookhaven (Georgia) *Microsoft Teams Account Required*
- [American Planning Association Information Clearinghouse for COVID-19](#)
Prepared by American Planning Association *APA Membership Required*
- [Webinar and Resource Guide: American Planning Association's New Online Public Engagement Resources](#)
Featuring APA CEO, Joel Albizo, FASAE, CAE *APA Membership Required*

Tools for Video Conferencing

Along with the comparison of the features, it's important to play around with each tool to get a feel for it and see how you like to use it. GoToMeeting, for example, is less 'user-friendly' than Zoom, and it's hard to capture that in a breakdown of the features. Jitsi is notable because it is free, open source, and makes it easy to set up custom meeting rooms with no log-ins required. Each platform has advantages, and the right one will depend on your unique situation. The next sheet has a breakdown



		Zoom	GoToMeeting	Crowdcast	Jitsi
		zoom.us/	goto.com/	crowdcast.io	jitsi.org/
Specs	Plan	Pro	Business	Lite	n/a
	Total Price	\$14.99 /mo	\$16.00 / mo	\$34.00 / mo	Free
	Open Source	No	No	No	Yes
Apps	Participants	100	250	100	1,000
	Desktop app	Yes	Yes	Yes	None needed
	Mobile app	Yes	Yes	Yes	Yes
Features	Polls / voting	yes	yes	yes	no
	Live chat	yes	yes	yes	yes
	Q&A	yes	yes	yes w/ upvoting	via chat
	Breakouts	yes	no	Host video only	no
	Survey	yes	yes	no	no
	Pre-event engagement	no	no	yes	no
	Raise Hand	yes	yes	no	yes
	Screen Share	yes	yes	host only	yes
	Cloud recording	500 GB	Unlimited	Unlimited	Unlimited
	Registration reports	yes	yes	yes	no
	Join meeting without host	yes	yes	yes	yes
	Download Required	yes	yes	no	no
	Account creation required	yes	yes	yes	no
Security / Controls	Admin Controls	yes	yes	yes	no
	Password Protected	optional	optional	optional	optional
	Privacy Info	Zoom	GoTo	Crowdcast	Jitsi

